

RACC Meeting Minutes No. 306 (September 14, 2011)

1. Purpose: A regularly scheduled meeting of the RACC was held from 2:00 p.m. to 2:30 p.m. EDT in Room 10300 on Wednesday, September 14, 2011, to discuss and address national and regional AWIPS issues, problems and concerns.

2. Regions In Attendance: The following regions (and other NWS organizations outside of Silver Spring) participated in the conference call: **ERH**: (did not call in); **SRH**: (did not call in); **WRH**: Ulysses Davis; **CRH**: Bill Gery, Greg Noonan; **ARH**: Eugene Petrescu; **PRH**: Eric Lau; **GSD**: Woody Roberts; **NCEP**: Joe Byerly; **NWSTC**: Randy Schupbach; **Warning Decision Training Branch**: (did not call in); **NRC**: (did not call in); **Forecast Decision Training Branch**: Shannon White

Others Calling in: Elizabeth Cooper, Ashley Kells, John Seeger, Wayne Martin, Will Leverenz, Chris Marshall

Participants in room: Jim Stenpeck, Sanford Garrard, Stephen McHale, John Tatum, Art Thomas, James Washington, James Lane

3. Discussion Items: The following topics were discussed/briefed at the meeting:

a. Status of Upcoming Software Releases (Will Leverenz):

OB9.6: This installation requires a DVD and will take 20-30 minutes to install. Downtime will be limited to about 10 minutes on the GFE application when users will need to exit GFE. The beta continues through September 26. The Readiness Review is scheduled for September 27. General deployment is planned to begin on October 11. A side note here, RTS tested the OB9.5.1 DRs that were pushed into this release and they tested okay.

Concerning a possible OB 9.7 release, the NCF sent over the results of the September security scan. The Environment Team will identify the necessary RPMs in a OB9.7 release and come up with a schedule.

b. Restoring listserver Mail (Sanford Garrard): A problem occurred because the NWS/NOAA mailservers are tweaked in a way that does not allow all listserver mail to be delivered to NOAA emails. The listserver is being told that hundreds of members are not valid email addresses. Some get thru and some do not. The NCF will send out by the end of this week an admin message onto the AWIPS network that provides information and instructions for users who may have been inadvertently deactivated on the AWIPS listservers.

b. Focal Point/Participants Reports, Problems and Concerns:

Alaska Region: AWIPS 2 has been running well for the past two weeks. We upgraded on our headquarters system to OB11.8.0-7 build today. We had issues early on with calling up certain

products and it crashed at times. The problems went away after we restarted EDEX a few times and we got a stable system.

Central Region: We installed the latest AWIPS 2 build and have the polar orbit satellite data coming in through the LDAD. The system is pretty stable since it was installed. We did a service backup yesterday for OAX and it went well. A few TTs were opened up but no big deal.

Pacific Region: Sites HFO and PBP have had their NAS crash several times in the past two weeks. For the past week and half, Guam has had trouble receiving the GFS-40 model data on the T-1 line from the Warning Tsunami Center to their office. Verizon and the NCF are working on the problem and the circuit is in a “protect” mode and so far things are okay. We are working on upgrading to OB11.8.0-7 on AWIPS 2.

We plan on installing next week the new CPSBNs for Guam and the Warning Tsunami Center.

Western Region: On this past Monday, we rolled back from AWIPS 2 back to AWIPS I. We needed to do so as the winter weather is coming up in the region and we need to spin up the verification program again as it has been broken since the AWIPS I days. It took less than 2 hours to accomplish the roll back and that includes the data base backup. The system is currently running smooth.

GSD: We had recently received a replacement CP unit that was not working after we installed it. The replacement came recently and it now works. We plan on installing OB11.8 next week.

NWSTC: nothing significant to report.

NCEP: nothing significant to report.

James Lane: The mod note was recently sent out for the replacement printers. Please pay attention to attachment D in the mod note as it describes a new paradigm. The NRC does not support the new printers but the Dell Support Center does so. The warranty will provide on site repair within one business day for CONUS sites and two business days for OCONUS sites. The OCONUS sites will have a spare unit on site. You still need to call Dell to perform the on site repair but the site decides if Dell brings a new unit or uses the spare.

The next RACC is scheduled for Wednesday, September 28, 2011. If you know of any agenda items you wish to be discussed at this RACC, please e-mail them to Jim Stenpeck and cc Sanford Garrard. This is to ensure that all of the appropriate WSH personnel attend this RACC to address your issues.